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| Ref # | Hits | Search Query  | DBs   | Default Operator | Plurals | Time Stamp       |
|-------|------|---|---|------------------|---------|------------------|
| L1    | 536  | dispute with resolution   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 13:06 |
| L2    | 40   | dispute with resolution same employ\$6  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 12:58 |
| L3    | 36   | (dispute or complaint or grievance or disagreement) with (resolution or resolve) same (employee or workplace)   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 13:01 |
| L4    | 305  | dispute with resolution and "705"/\$.ccls.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 13:06 |
| L5    | 256  | dispute adj3 resolution and "705"/\$.ccls.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 13:43 |
| L6    | 525  | (dispute or complaint or grievance or disagreement) same (mediat\$6 or arbitrat\$ or negotiat\$6)   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 13:45 |
| L7    | 250  | (dispute or complaint or grievance or disagreement) same (mediat\$6 or arbitrat\$ or negotiat\$6) and "705"/\$.ccls.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 13:46 |
| L8    | 344  | (dispute or complaint or grievance or disagreement or conflict) same (mediat\$6 or arbitrat\$ or negotiat\$6) and "705"/\$.ccls.                                | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 14:03 |
| L9    | 15   | (file or filing) with (grievance or dispute or complaint or conflict) same (workplace or employee)  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 14:11 |
| L10   | 729  | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or woker or human or resource)     | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 14:12 |
| L11   | 76   | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or worker or (human adj resource)) | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR               | ON      | 2005/03/06 14:47 |

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|-----|------|---|---|----|-----|------------------|---|
| L12 | 213  | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or worker or (human adj resource) or organization\$5)  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 14:48 | W |
| L13 | 86   | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or worker or (human adj resource) or organization\$5) and "705"/\$.ccls.   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:01 | W |
| L14 | 0    | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or worker or (human adj resource) or organization\$5 or business) same hierach\$4 and "705"/\$.ccls.   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:02 |   |
| L15 | 157  | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or worker or (human adj resource) or organization\$5 or business) and "705"/\$.ccls.   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:02 | W |
| L16 | 77   | (file or filing or resolving or resolution) with (grievance or dispute or complaint or conflict) same (workplace or employee or worker or (human adj resource) or organization\$5 or business) same (hierach\$6 or procedur\$6 or process or level or managment) and "705"/\$.ccls. | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:13 | W |
| L17 | 2    | ("5537618").PN.   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | OFF | 2005/03/06 15:14 |   |
| L18 | 35   | ("5537618").URPN.   | USPAT                                       | OR | ON  | 2005/03/06 15:17 |   |
| L19 | 529  | (internet or web or webpage or network) with (complaint or grievance or conflict or disagreement) same (file or filing or receiv\$6 or process\$6)  | USPAT                                       | OR | ON  | 2005/03/06 15:19 |   |
| L20 | 1121 | (internet or web or webpage or network) with (complaint or grievance or conflict or disagreement) same (file or filing or receiv\$6 or process\$6)  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:19 |   |

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| L21 | 764 | (internet or web or webpage or network) with (complaint or grievance or conflict or disagreement) same (file or filing or receive\$6 or process\$6) and ((human adj resource) or business or employee or worker or workplace or management or harassment)  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:20 |
| L22 | 764 | (internet or web or webpage or network) with (complaint or grievance or conflict or disagreement) same (file or filing or receive\$6 or process\$6) and ((human adj resource) or business or employee or worker or workplace or management or harassment)  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:21 |
| L23 | 120 | (internet or web or webpage or network) with (complaint or grievance or conflict or disagreement) same (file or filing or receive\$6 or process\$6) same ((human adj resource) or business or employee or worker or workplace or management or harassment) | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | ON  | 2005/03/06 15:32 |
| L24 | 2   | ("5895450").PN.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | OFF | 2005/03/06 15:32 |
| L25 | 6   | ("5895450").URPN.  | USPAT                                       | OR | ON  | 2005/03/06 15:33 |
| L26 | 13  | "5956687"  | USPAT                                       | OR | ON  | 2005/03/06 15:34 |
| L27 | 2   | ("5956687").PN.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | OFF | 2005/03/06 16:23 |
| L28 | 2   | ("20010007106").PN.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | OFF | 2005/03/06 16:28 |
| L29 | 2   | ("5895450").PN.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT | OR | OFF | 2005/03/06 16:28 |